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Vivia Home-Care Model Expands to Pacific Northwest

Antoinette Alexander

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Courtesy of Vivia Cares

Hawaii-based Vivia Cares has announced the expansion of its home-care model Vivia to Olympia.

The new office, located at 3425 Ensign Road NE., is led by Executive Director Racheal Lynch, navigator Kristi Griffey, and team leader Phoenix Ronin.

Ho'okele Home Care, a Hawaii-based company that has provided in-home senior-care services for nearly two decades, developed Vivia's services in 2019. According to the company, the decision to expand into Washington was fueled by a growing demand for more home-care services.

How it works: in addition to a consistent caregiver who helps with various home-care tasks and provides social engagement, a family requesting Vivia's services can choose how often they would like to receive accommodations, including frequent, short visits several times a day. Common family requests include:

- Daily in-person medication reminder visits to remain on schedule
- Check-in visits a few times during the day while the family is at work
- Assistance with showers several times a week

A mobile app also connects the senior's home to the agency. This app enables seamless communication, coordination, transparency for family members, and accountability via GPS location visit tracking, task completion, and verified activities, according to a release.

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